

To Group-IB CEO

Ilya Sachkov

Dear Ilya,

I would like to personally express my gratitude to Ilia Rozhnov from Group-IB for his team's efforts in protecting the intellectual property and confidentiality of Meralco. Their exceptional work and human-based approach applied to non-standard cases allowed them to establish a direct connection with the VirusTotal team. Exceptional expertise and deep understanding helped to provide the basis to solve the issue timely and fully.

Group-IB seems to have many technologies in their stack to have multiple approaches in their takedown capabilities. This is reassuring when we had such complex requirements, and it was successfully executed by Group-IB and their staff. On a daily basis, Group-IB detects and mitigates various brand-related violations. We can see the work in real-time and control the takedown process via the DRP portal. As a result, now we have a clear and safe digital presence, providing more streamlined communication with our customers and partners.

We especially want to acknowledge the high level of responsibility and attention exhibited by people from Group-IB's Digital Risk Protection department. The support of the customer success manager provides great visibility on work and allows us to establish the unique bond between our business needs and Group-IB's solutions, so we got true tender loving care to our needs.

We intend to keep working with your company and hope that Group-IB continues to prosper through its work.

Warm regards,


Maria Carmela T. Migriño

VP and Group Chief Information Security Officer

Meralco